

Care and Cleaning Instructions

Please bear in mind, that flags and banners are constantly exposed to environmental and weather influences. To enjoy your product for a long time, you should observe the following instructions regarding treatment and cleaning.

1. Treatment

- Flags must wave freely, so that they do not come in contact with trees, wires, poles or buildings. They should be lowered at night and during rough weather.
- Flags should be equipped with anti fray netting to increase their durability.
- The product must be washed in due time. If a flag becomes too dirty, washing results may be no longer satisfying.
- Damage that occurs to the flag requires immediate repair to maintain the product's durability. Besides, a damaged flag will certainly not achieve the desired promotional effect.

2. Washing, Drying, Ironing

- Before washing, we advise to remove all stiff parts that could cause damage. The care symbols on the product labels should be observed at all times.
- Our flags and banners made from branded polyester can be washed with washing detergent in any household washing machine at 60°C. All other material qualities are subject to special treatment – please contact us in this respect.
- After washing, flags should be rinsed thoroughly.
- For drying, the wet flags are best hung wet or hoisted to the flagpole.
- It is not necessary to iron the product if it is for outdoor use. Observing the care symbols on the product label, it is possible to iron products used for interior decoration.

3. Dry Cleaning

As a fundamental rule you should refrain from dry cleaning flags and banners as no guarantee can be given for the colour fastness as a result of the solvent used in dry cleaning.

4. Cleaning Service

All our branded polyester products manufactured by using the chemical screen dye printing (CSD Technology) or digital chemical dye printing (DCD Technology) can be cleaned by applying our special **regeneration treatment**. Thanks to this special washing procedure colours regain their original brilliancy. However, precondition is that the fabric has not previously been treated with other cleaning detergents and that the dirtiness was caused by air pollution.

5. Repair Service

Necessary repair work will be done by our company.

6. Double Sided Flags and Banners

Compared to other outdoor advertising media, promotional textiles profit from their ability to „move freely in the wind“. Nevertheless, wind can enforce mechanical stress on a double sided flag and consequently on a flagpole. That is why we recommend to take flags down during strong winds. Sachsen Fahnen does not assume liability for any damage to flags or flagpoles. Please observe that double sided promotional textiles must not be washed.

7. Table Cloth

Table cloth with dirt-repellent finish can be washed by 40° C. In order to maintain the hydrophobic effect the table cloth should be ironed with hot temperature (cotton setting).